

9 Steps to an Effective Price Increase

Configure the levels

1



Contract inventory

Review existing contracts and identify touchable revenue; establish point of time and respective frequency for increases (per product and contract)

2



Campaign target

Analyze given data on cost development and price potential, consider relevant revenues only and align target with C-level

3



Customer/ product specific targets

Differentiate customer (segments), products and channels mainly based on "ease of increase" (and less current profitability)

Prepare implementation

4



Alternatives and escalation rules

Develop alternative (price models, price clauses, less expensive alternative) to increases and define clear approval rules in case of derogations from target

5



Sales incentives

Reward successful price increases (on top of the existing comp plan)

6



Communication and trainings

Have C-level explain ambitions internally and externally; develop sales guidelines and train price negotiation-related skills (incl. mock negotiations)

Roll out initiative

7



Supporting material

Prepare battle cards, argumentation guidelines, concessions and negotiation plans account by account (and/or product by product)

8



KPIs and roadmap

Develop relevant KPIs (incl. roadmap/timing for negotiations) to enable meaningful monitoring

9



Monitoring

Establish real-time monitoring implementation progress (both process and result compliance) and react accordingly in case of deviations